

Meagan Dougherty

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Objective

Seeking a professional career to expand and apply my knowledge of psychology and user experience. The goal is to be a part of a well-functioning and experienced team to work and learn. I am creative, kind, detail oriented, and a hard worker. I'm looking forward to sharing my passion for creativity, design, and human behavior in any setting.

Education

- Master of Science, User Experience (In Progress)
Arizona State University, Phoenix, Arizona
Anticipated Graduation Term: Fall 2025
- Bachelor of Arts, Psychology
Arizona State University, Phoenix, Arizona
Awarded: August, 2024
- Honors and Awards:
 - Member of the International Honor Society in Psychology
 - Dean's List: Spring 2023, Fall 2023, Spring 2024

Relevant Coursework

- User Experience: Usability & UX Process, Accessibility, UX Strategies
- Design: Cross-Media Design, Graphic Design, Typography, Design History
- Psychology: Social Psychology, Developmental Psychology, Self-Concept, Conformity

Experience

- UI/UX Designer Intern – Cognizant (*Paid internship*)
November 2024 – June 2025
 - Assist in creating wireframes, prototypes, and user flows for the ServiceNow platform
 - Created widgets, pages, and themes using the ServiceNow Self-Service portal
 - Support client requirements
 - Analyze and organize data to inform design decisions
 - Collaborate with cross-functional teams to improve overall user experience
- Graphic Designer – Independent Consultant
2016-2023
 - Logo Design & Adobe Illustrator Trainer for Velocity Designs (Roosevelt, UT)
 - Volunteer Graphic Designer for Myton Daze Festival (Myton, UT)
 - Brand Designer, Aura Hair and Wellness Studio (Sugarhouse, UT)
 - Logo Designer, Morphlowers Florist (Alpine, UT)
 - Volunteer Parade Photographer for Hibernian Society of Utah (SLC, UT)
- Barista & Barista Trainer - Starbucks (Riverton, UT)
May 2017 – July 2019 | November 2024 – Present
 - Prepare high-quality beverages while delivering excellent customer service
 - Train and mentor new baristas on store operations and quality standards
- Dog Groomer - Petco (*Riverton, UT*)
January 2021 – November 2022
 - Provide a calm, safe grooming experience tailored to each pet's needs
 - Managed appointments and maintained a clean, organized workspace
 - Built rapport with clients to ensure satisfaction and repeat business
- Health Unit Coordinator - University of Utah Hospital (*Salt Lake City, UT*)
July 2019 – March 2021
 - Provided administrative support for a 42-bed acute care unit
 - Facilitated communication between staff, physicians, and patients
 - Trained new coordinators and handled patient admissions, discharges, and transfers
 - Managed IT, facilities, and supply coordination

Skills

- Adobe Illustrator • Figma • Microsoft Word • PowerPoint • Excel

Acknowledgments

- Employee of the Month – University of Utah Hospital
- Employee of the Quarter - Riverton Starbucks
- Employee of the Quarter - West Jordan Starbucks